Payment Integrity Scorecard

Program or Activity	Reporting Period	FY 2025 Overpayment Amount ($M)*	$359
Federal Crop Insurance Corporation (FCIC)	Q4 2026		

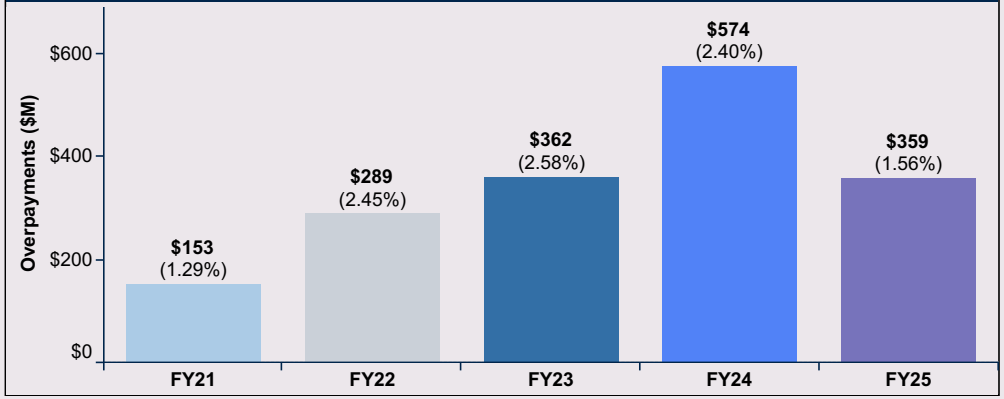
*Estimate based a sampling time frame starting 7/2022 and ending 6/2023

USDA
Federal Crop Insurance Corporation (FCIC)

Brief Program Description & summary of overpayment causes and barriers to prevention:

RMA administers the Federal Crop Insurance Program which provides crop insurance to farmers and ranchers. Approved Insurance Providers (AIPs) sell and service the policies through a partnership with RMA and share in the risk associated with losses. Overpayments reported by the RMA are attributable to administrative, certification, or policy/procedural errors. The extensive scope of the program, intricate program requirements, and external factors such as natural disasters represent recognized barriers to preventing improper payments.

Historical Payment Rate and Amount ($M)
(Overpayment as Percentage of Total Outlays)



Discussion of Actions Taken in the Preceding Quarter and Actions Planned in the Following Quarter to Prevent Overpayments

During the quarter, RMA strengthened improper payment prevention efforts through stakeholder outreach and program integrity education. RMA presented to a variety of internal and external stakeholders regarding the role they play in the improper payment review process, review outcomes, and the importance of accurate reporting and documentation. While discussions with external stakeholders focused attention to quality control processes, the discussions with internal division leadership emphasized the importance of collaboration across divisions to identify risks, address root causes, strengthen internal controls, and maintain program integrity was reinforced. The Deputy Administrator for Compliance also presented FY 2026 improper payment review results at the National Crop Insurance Services (NCIS) Train-the-Trainer meeting. Discussions with Approved Insurance Providers (AIPs) and industry stakeholders focused on lessons learned and actions AIPs can take to improve compliance and help maintain RMA's low improper payment error rate. RMA will continue outreach and education efforts with AIPs and industry stakeholders to reinforce improper payment prevention, share results and lessons learned, and promote best practices that improve payment accuracy. RMA will also continue collaborating with industry partners and Agency divisions to strengthen internal controls, support compliance, enhance accountability, and further reduce the risk of improper payments.

	Accomplishments in Reducing Overpayment	Date
1	RMA's Deputy Administrator of Compliance spoke at the National Crop Insurance Services Train the Trainer meeting where a variety of payment integrity initiatives were presented to industry stakeholders and internal representatives.	Jul-26
2	RMA participated in the Exit Conference for the OIG/KPMG audit of Payment Integrity Information Act (PIIA) requirements. During the conference, auditors presented the results of the FY 2025 audit and discussed related findings and conclusions.	Jul-26
3	RMA published a Frequently Asked Questions (FAQ) document related to the Stacked Income Protection Plan (STAX). The guidance was designed to increase awareness of program requirements, strengthen compliance, and mitigate the risk of future improper payments.	Sep-26

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Federal Crop Insurance Corporation (FCIC)

Reporting Period
Q4 2026

	Goals towards Reducing Overpayments	Status	ECD
1	RMA developed a results dashboard to capture and categorize the root causes of production to count (PTC) errors identified through the improper payment review. The analysis has been completed, and primary root causes have been identified. RMA is currently developing a targeted mitigation strategy to address the identified root causes and reduce the frequency and impact of PTC-related improper payments while improving payment accuracy and program delivery.	**Completed**	Sep-26
2	RMA completed a comprehensive analysis of current and historic IPR results to identify error patterns, program vulnerabilities, and root causes of improper payments. Using data analytics and natural language processing, RMA identified recurring error sequences associated with Actual Production History errors. RMA is currently working internally on developing a mitigation strategy to address the identified root causes in an effort to improve program delivery and program integrity.	**Completed**	Sep-26

	Recovery Method	Brief Description of Plans to Recover Overpayments	Brief Description of Actions Taken to Recover Overpayments
1	**Recovery Audit**	Approved Insurance Providers are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.	Approved Insurance Providers are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.
2	**Recovery Activity**	Approved Insurance Providers are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.	Approved Insurance Providers are notified of any overpayments through RMA's Compliance Activities and Results System (CARS) in accordance with the Standard Reinsurance Agreement requirements. They are then tracked, collected, and verified through RMA's accounting system.

Amt($)	Root Cause of Overpayment	Root Cause Description	Mitigation Strategy	Brief Description of Mitigation Strategy and Anticipated Impact
$190M	Overpayments that occurred because of a Failure to Access Data/Information Needed.	Overpayments associated with the failure to access data/information are often related to errors in which external stakeholders do not follow Federal Crop Insurance Corporation (FCIC) policies and procedures or are the result of calculation/administrative errors.	Change Process – altering or updating a process or policy to prevent or correct error.	The objective is to identify the root causes of production count errors resulting in improper payments, enabling RMA to develop and implement effective strategies that mitigate future improper payments and enhance compliance.
$169M	Overpayments that occurred because of an Inability to Access the Data/Information Needed.	Overpayments resulting from unavailable or inaccessible supporting data are often linked to policyholder certification errors, including inaccurate certifications or insufficient documentation to substantiate certifications required under Federal policies and procedures.	Change Process – altering or updating a process or policy to prevent or correct error.	The expected outcome is an enhanced comprehension of the underlying factors contributing to improper payments related to unacceptable production records. This understanding will facilitate targeted interventions aimed at mitigating the risk of future occurrences.